

We do not need to see your Florida PrePaid

- UNF will match all registered students with the Florida Pre Paid database by their SSN (updates nightly)
- If your account is not in good standing with Florida Prepaid or you need to complete a

If you are registered and do not see an amount listed under “Credit Balance” within 7 business days

1. Check your JNF email. We will send you an email if Florida PrePaid has indicated a problem. Follow the email instructions
2. Check with Florida Prepaid to see if your contract has been established or to verify the student's correct SSN

Your social security number must match UNF and Florida Prepaid files

- x Contact www.myfloridaprepaid.com/contact-us/ If your social security number matches and Florida Prepaid states that you are in good standing, email sfs@unf.edu with your contact information up to 5 days prior to the tuition deadline date so we can research the issue
- x If UNF does not have or has the wrong social security number, bring your original social security card to One Stop to get that corrected in our system as soon as possible.

More Information:

- x If you are taking Graduate level courses, your Florida PrePaid plan will pay at the undergraduate rate for any remaining University credits.
- x If you register late and want your Florida Prepaid cont7 :7b().d co7coy b-1





If you need further assistance please
contact us:

sfs@unf.edu